

SMMT Oversight

Quality Panel Presentation

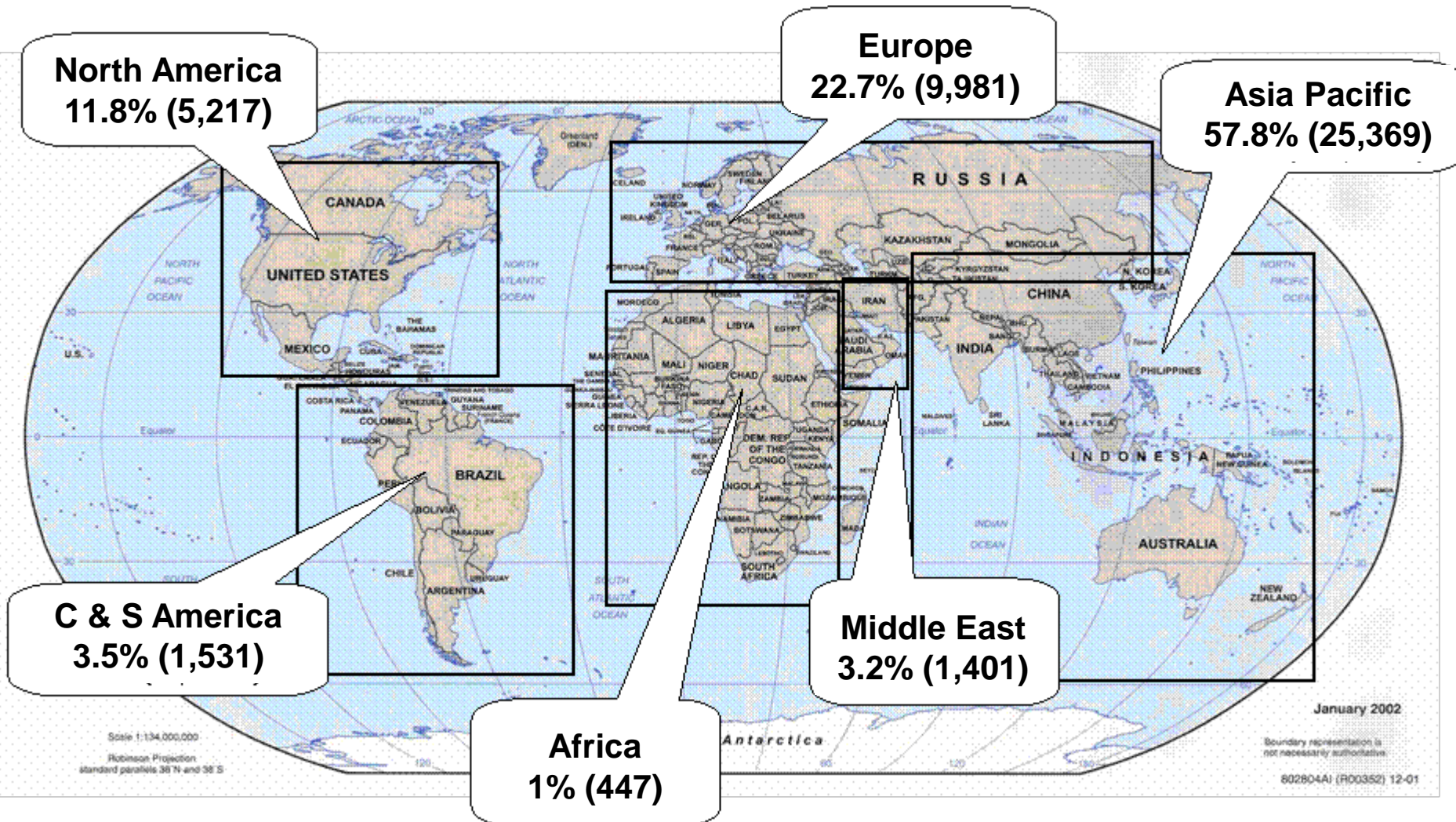
20 January 2011

Certification Analysis

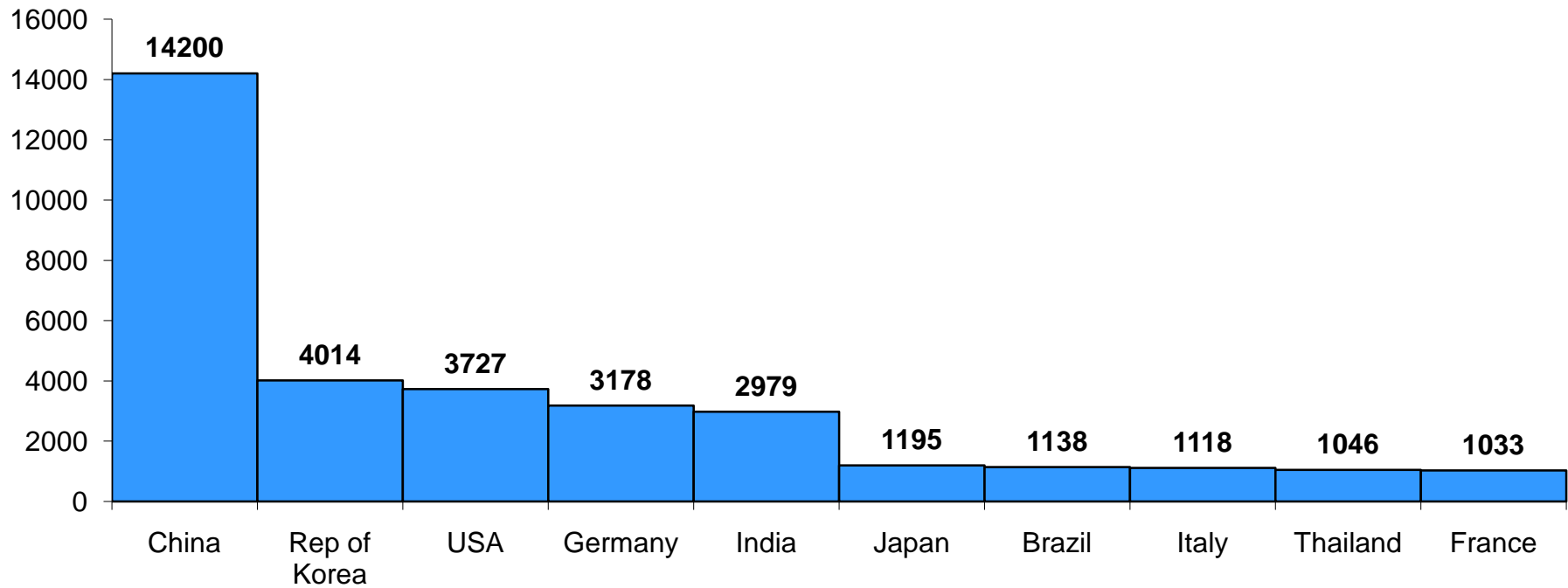
@ 31 Dec 2010



Global Distribution 43,946

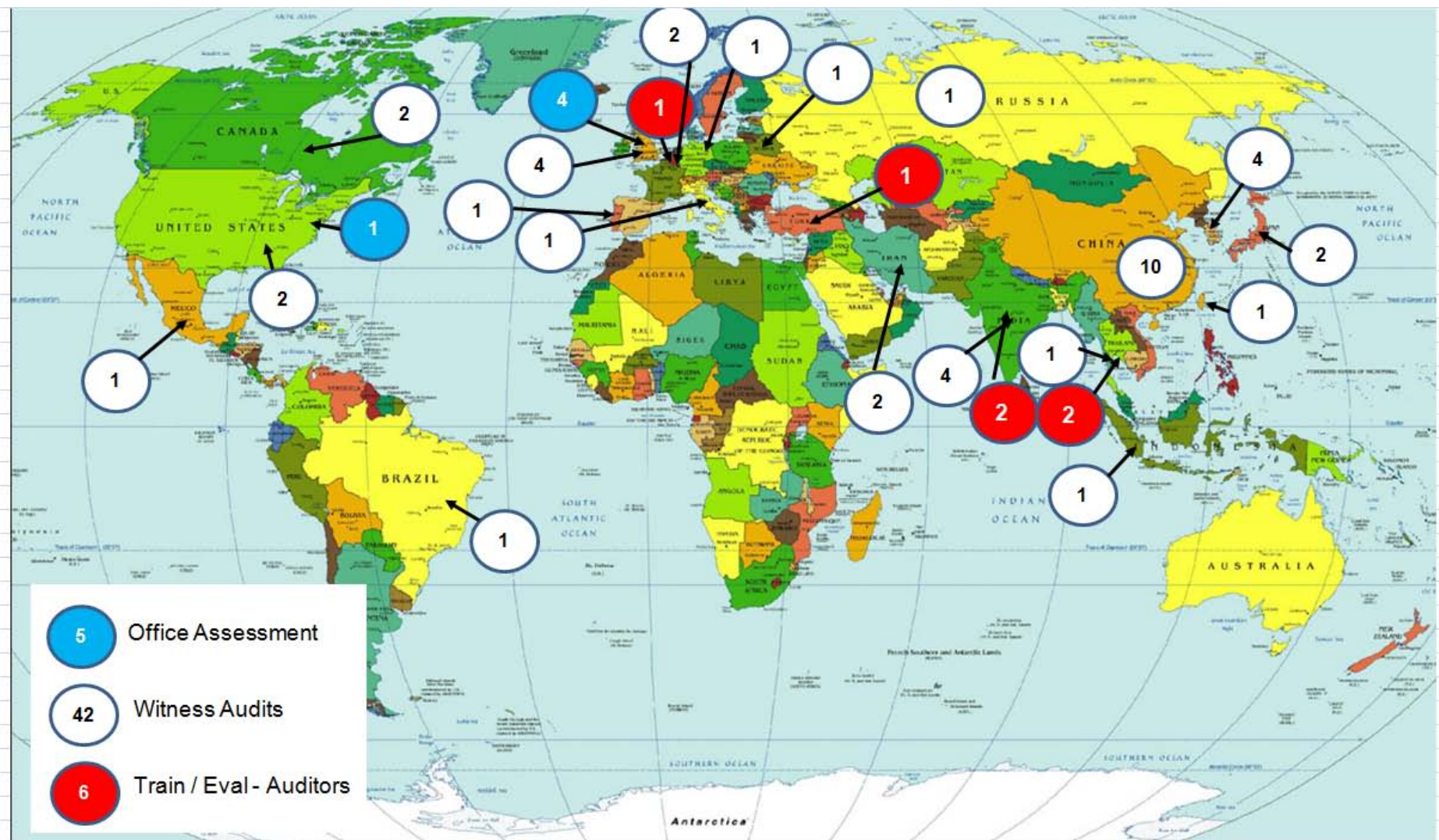


Top 10 Countries



SMMT Oversight activities 2010





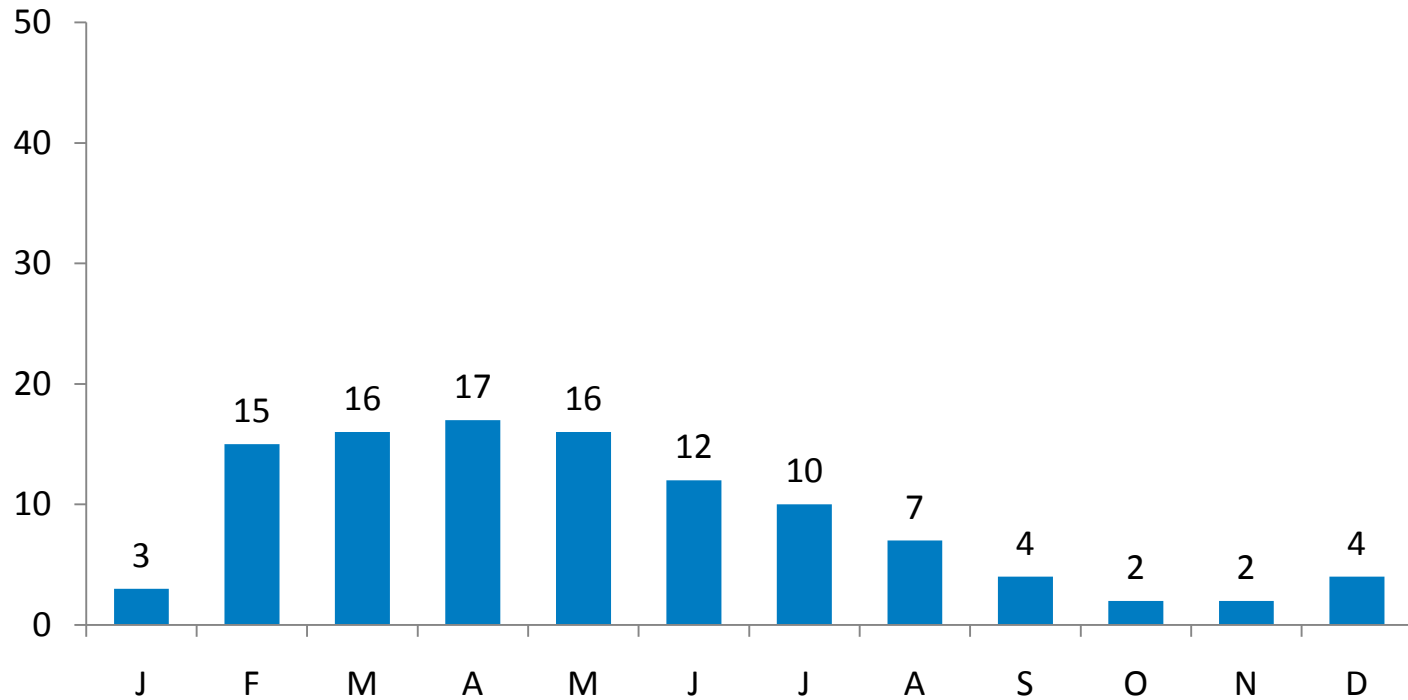
Certification Body Performance



Audit Entry 20 day



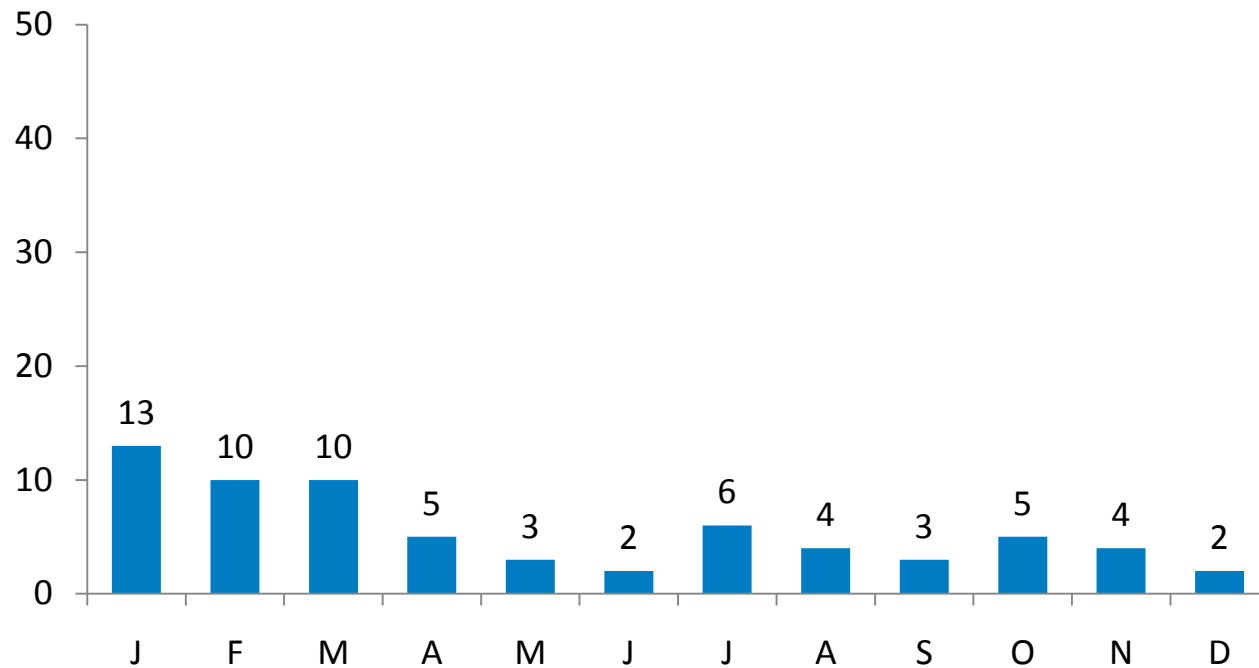
Number not achieving per month



Certification Decision 120 day



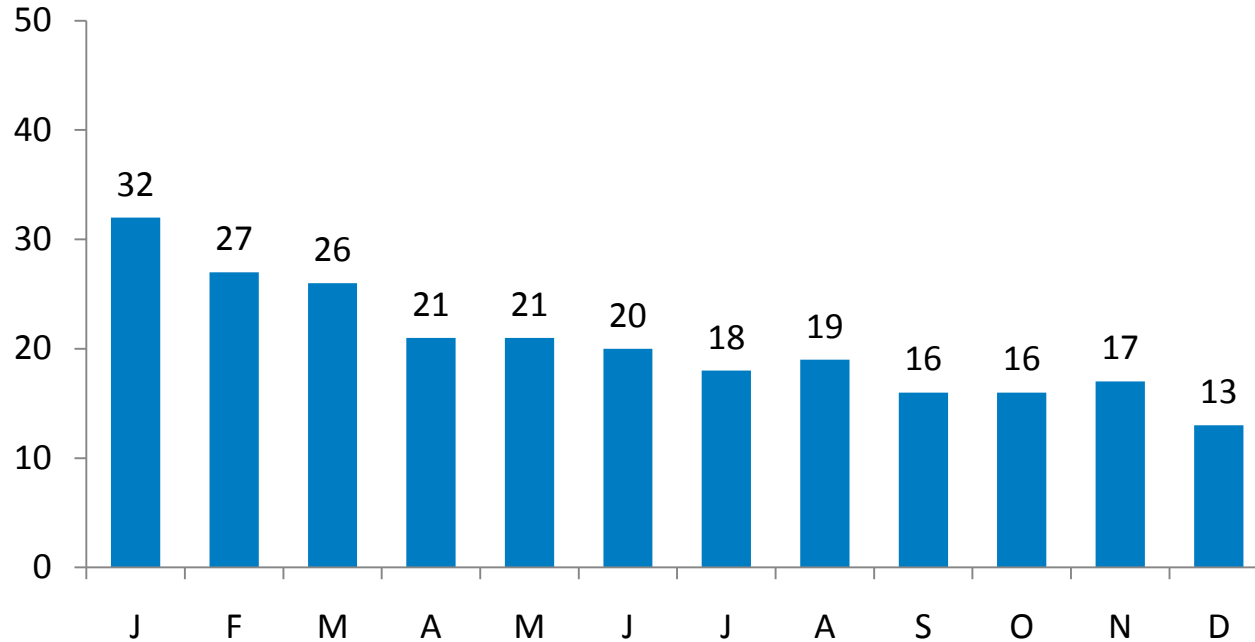
Number not achieving per month



Cert Entry
7 day



Number not achieving per month



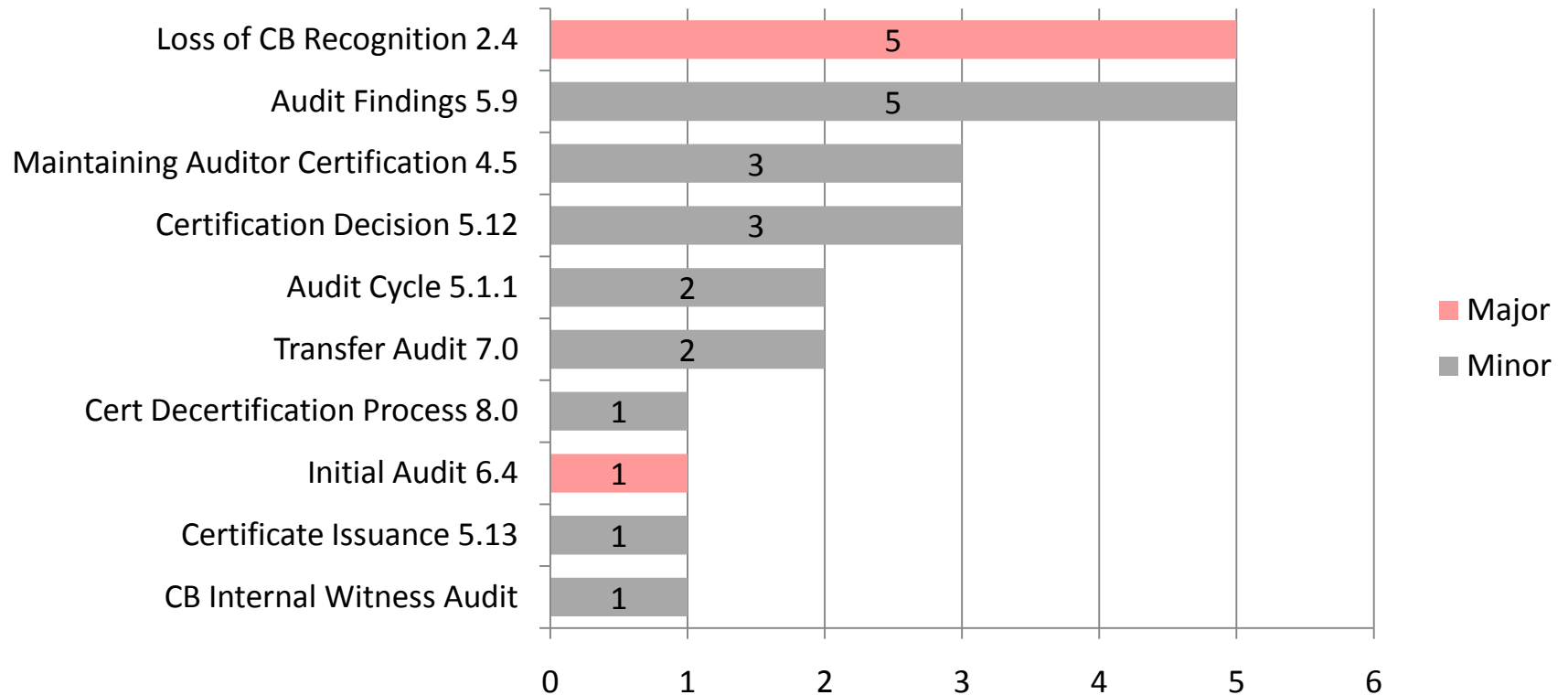
Office Assessment results 2010



Results analysis

- Number conducted: 6 contracted and 1 regional office
- Total nonconformities: 31
- Total major nonconformities: 6 = 19%
- Total minor nonconformities: 25 = 81%

Top 10 areas on nonconformity



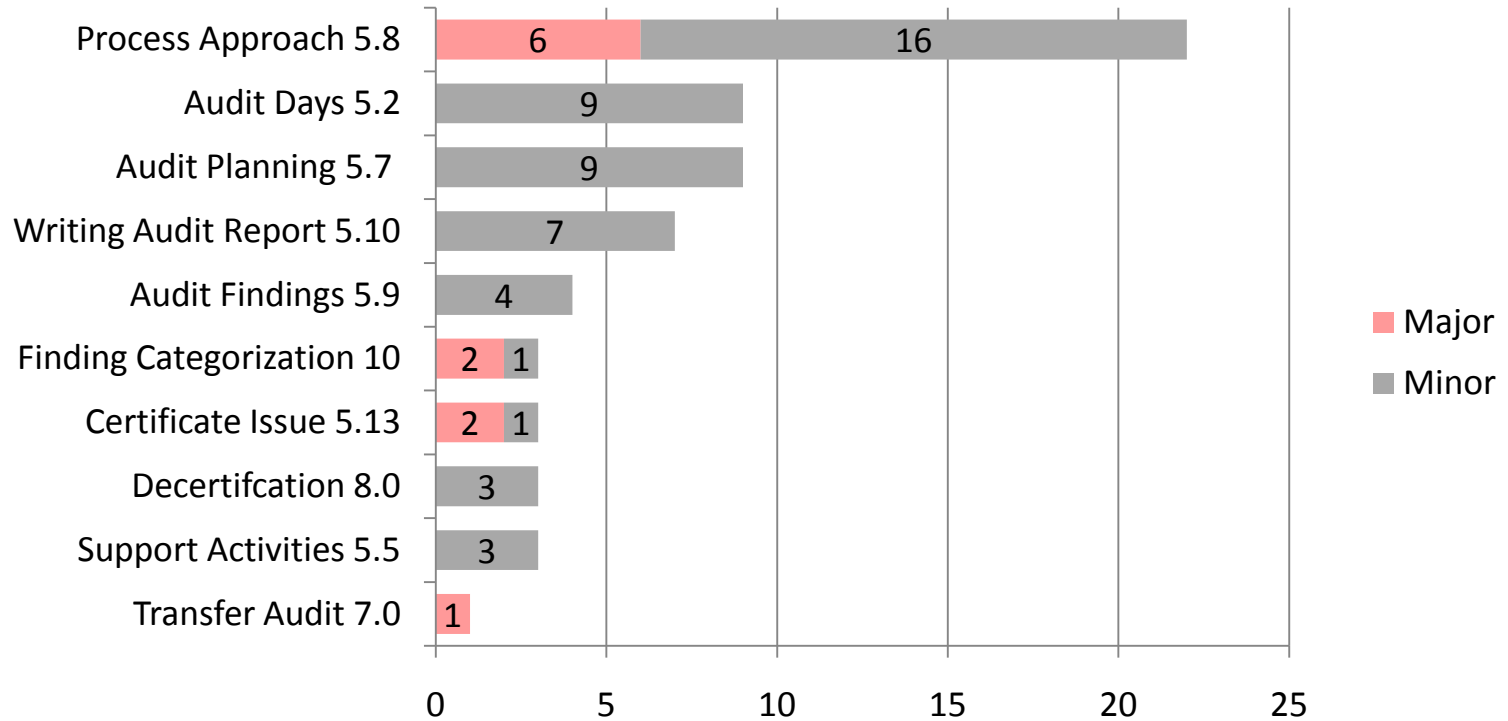
Witness Audit results 2010



Results analysis

- Number conducted: 42
- Total nonconformities: 80
- Total major nonconformities: 12 = 15 %
- Total minor nonconformities: 68 = 85 %

Top 10 areas on nonconformity



Recommitment Strategy



Leadership Recommitment

- All IATF members OEM and National Associations
- BMW, Chrysler, Daimler, FIAT, FORD, GM, Peugeot, Renault & VW
- ANFIA, AIAG, IATF France, SMMT & VDA

Going Forward

- Working to strengthen the value of ISO/TS towards accomplishing improved supply base performance
- Strengthen CB performance
- Strengthen Auditor qualification and field performance
- Strengthen CB regional office performance
- Strengthen CB performance assessment based on supply base performance

Global CB Conference



Focused Issues

- Impact of new China Government requirements
- Certification Body performance monitoring
- OEM scheme concerns
- Asia Pacific Strategy
- India

THANK YOU

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